Q: How do I find the WXXI Kids 24/7 Channel over the air?
A: The new channel will be on channel DT 21.4 If you don't automatically see the channel on your TV, you will need to rescan or autotune.

Follow these step-by-step instructions:
1. Press the Menu button on your converter box, converter box remote, HDTV, or HDTV remote.
2. Go to Setup or Settings.
3. Go to Installation or System or Channels.
4. Go to Scan Channels, Program Channels, Autoscan, Autoprogram or Autotuning.
5. Press Select or Enter or OK to scan.

Note: Sometimes unplugging your TV for several minutes and then replugging it back into the socket will also trigger a rescan.

Q: Where do I find the WXXI Kids 24/7 Channel on my cable provider?
A: Time Warner - 1277

Q: How do I watch the live stream?
A: Viewers will be able to watch the Kids 24/7 live stream through pbskids.org and on the PBS KIDS Video App, which is available on a variety of mobile devices, tablets and over-the-top platforms such as Roku, Apple TV, Amazon Fire TV, Android TV, Xbox One and Chromecast.

Q: Where can I go for more information on the WXXI Kids 24/7 Channel?
A: You can go online to: wxxi.org/kids247